

AHDI Director Biographies

Barb Marques, CMT, AHDI-F, President

Barb has been in the Medical transcription field for almost 35 years, working in both private practice and hospital settings. She currently holds a position as senior transcriptionist for a community hospital.

She earned a Bachelor of Arts degree in Journalism from Idaho State University with a minor in Nuclear Science. One of her first paid positions involved communicating with nuclear medicine technologists performing medical examinations and transcribing reports on some of those examinations.

Barb joined AHDI in 1982, achieved her CMT credential in 1992 and FAAMT/AHDI-F credential in 2005. She was AHDI Practitioner of the Year in 2002. Barb played an active part in formation of the AHDI HOD Lead Team and also served on the National Component Relations Task Force in 2005. She held offices of president, secretary and delegate for many years for local and state AHDI chapters before being elected to the AHDI Board as a director in 2006, term to be served 2007-2009.

Barb served as secretary for the BOD in 2007, board liaison to the Component Association Support Team and president elect in the transitional term 2009 through ACE 2010. In early 2010 she also served as co-chair of the Blueprint for Great Governance Group.

She currently holds the position of President for the AHDI Board of Directors. Barb is a regular contributor to Plexus, Advance, and other publications.

Sherry M. Doggett, President-Elect

Sherry has been in health information management and medical transcription since 1975. She has worked as a medical transcriptionist in private practice and hospital settings, as a physician practice manager and health information manager supervising transcription and other functions within the HIM arena.

She attended the University of Kentucky and received a healthcare management certificate from Xavier University, Cincinnati, Ohio, in partnership with her current employer. She formerly served as transcription manager for The Christ Hospital, whose transcription department was chosen as the model of excellence for transcription for her multi-facility integrated delivery system located in Cincinnati, Ohio. At that time, Sherry was promoted to director of corporate transcription services and has worked in that capacity for past 15 years.

She has been a member of both AHIMA and AHDI for a number of years. Sherry joined the AHDI Board of Directors in 2007, elected to the current Board in 2009 and currently serves in her

second term as Treasurer. She currently serves as the co-chair and Board Liaison for the Manager/Supervisor Special Interest Group and is the Board Liaison for the HOD Bylaws, Policies & Procedures, and Transition Timeline Steering Committee. She also served as Board Liaison for the EHR SIG. Sherry is leading a group to review potential EHR future roles for medical transcriptionist. Sherry represented AHDI on the SR Best Practices Group, a MTIA initiative. She has written numerous articles and spoken at national user group meetings.

Brett McCutcheon, CMT, AHDI-F, Treasurer

Brett McCutcheon began his medical transcription career in 1995. He has worked as a QA editor, educator, and operations director, and implementation project manager. Brett has served as president of the Transcend (formerly TRS) corporate chapter, Chair of the AHDI Ethics Committee, and on the AHDI-Colorado Board of Directors. He currently serves as the credentialing initiative resource on the AHDI Board of Directors and lives in Denver, Colorado.

Lisa Day Johnson, CMT, AHDI-F, Secretary

Lisa Day Johnson has been a multispecialty medical transcriptionist for 17 years, having worked in hospital and physicians' office settings, national MTSOs, as well as a several-year run as owner of an MTSO supporting 13 physicians' offices over many medical specialties. Lisa obtained both RMT and CMT certifications in 2006 and her AHDI Fellow in 2007. She was elected to the AHDI Board of Directors in 2010 and currently serves as Secretary.

Lisa is employed as a training specialist at Transcend Services, having previously filled roles at Transcend as a transcriptionist and team lead. Lisa received her medical transcription education at Iverson Business School in Arlington, Texas and began her transcription internship in the 1990s at Osteopathic Medical Center of Fort Worth, which hired her during her internship for her first job as a medical transcriptionist.

Lisa's industry interests include education, mentoring, certification, and legislative issues. She is a Board Liaison for the AHDI New Professionals Alliance and the Educator's Alliance, and is serving as Board Partner for the recently formed Northeast/Mid-Atlantic regional (AHDI-NEMA) and the Transcend Services AHDI chapter.

Lisa lives in far north Fort Worth, Texas. Her interests include sewing, gardening, reading and travel. Her family includes her husband Frank, and 14-year-old Kellie-Anne, and also five "fur-babies" – dogs named Buddy and Sable, and three cats, Sammy, Sunshine and Tigger.

Susan M Lucci, RHIT, CMT, AHDI-F, Immediate Past President

Susan has been in health information management and healthcare documentation since 1985. For over eight years, she worked in the HIM Department of an acute care hospital in Florida in a number of roles including medical transcription, coding, and utilization management. With a

degree in business administration, Susan pursued a degree in health information management from St. Petersburg College. She took and successfully passed the CMT exam in 1995 and joined AAMT/AHDI that same year. Since then she has worked in QA and Operations for MTSOs. Currently she is Vice President, Field Operations for Webmedx.

Susan was elected to the AHDI Board of Directors in 2005. She served as AHDI's president for 2009/2010 and is the current past president. She is a frequent writer for *Health Data Matrix*, *Plexus*, *Advance*, and *For the Record*. She is also active in AHIMA, contributing to two research publications for the e-HIM initiative, and is currently contributing to a collaborative white paper for AHIMA and MTIA. Additionally, Susan serves as facilitator of the Communities of Practice for the Medical Transcription Community for AHIMA and has attained ACE (Action Community for e-HIM) status with that organization. Susan represents AHIMA on the executive committee for the Health Story Project and is also a speaker at a number of state and national AHIMA conferences in 2010.

Karen L. Fox-Acosta, CMT, AHDI-F

Karen Fox-Acosta has been a credentialed professional in the healthcare documentation sector since 1998. She currently works from home as a quality assurance editor/manager for Shumaker Transcription Services. She describes her guide star as advocacy and alliance outreach aligned with grassroots/local engagement.

Karen's 2010/2011 Leadership roles with AHDI include board liaison to the Legislative Issues Group and board partner to Alaska, AHDI-West and Washington state/regional leadership and members. Past achievements with AHDI include receiving the AHDI Advocacy Merit of Achievement award in 2008, working as co-chair of the AAMT name change task force, and serving AHDI/MTIA members as Legislative Issues Group Chair 2007/2008. She also was the first to graduate from the AHDI Leadership Institute and received her fellow designation in June 2008 and served as CAMT president in 2007. She is currently serving as the Board Liaison to the HOD Strategic Initiatives Steering Committee.

A member of the California Business Education Association (CBEA), Karen has worked with educators and legislators across California to recognize healthcare documentation as a viable career option, promoted career technical education at the state and national levels, and encouraged state/national business technology and allied health program directors to add ACCP-approved programs into their strategic plans. In 2008, she received an Outstanding Legislative Service Award from CBEA. She is also a member of American Health Information and Management Association (AHIMA) and California Health Information Association (CHIA).

Linda Giles

Linda is a transcription business owner who has been running her company, Transcription, Etc., for the last eleven years. She has worked in the healthcare industry for over fifteen years,

working for various insurance companies as well as healthcare providers. Before she started her business, she worked as a medical transcriptionist for a 10-physician practice of retinal surgeons, and has worked for two different hospital systems in the Washington metropolitan area. With this career path, Linda has had the opportunity to experienced both sides of the healthcare industry throughout her career. This lends to her broad scope of understanding of the history of Health Information Management and clinical documentation.

Linda is a very active volunteer for the Association and is very passionate about the Association's goals and mission, and about advocating for the profession. She has had the opportunity to serve as Chair on the EHR Alliance committee in which she facilitated focus groups, case studies, as well as a group effort project to create the EHR Toolkit found on the AHDI website today. Linda was also a contributor to the Healthcare Documentation Quality Assessment and Management Best Practices guide. In addition, Linda has served as the Legal Issues Group (LIG) chair. She has help to train, motivate, and mobilize members as the association grew the Legislative Leaders program, and headed to Capitol Hill for the 6th annual Advocacy Summit.

Kristin Hagen, CPHIT, CPEHR, CPHIE, AHDI-F

Kristin began her career in healthcare documentation in 2002, graduating from an approved school. In 2005 she launched A Line Above, a high-quality health information management medical transcription service organization. Her prior work experience as a certified emergency medical technician and sales/marketing coordinator for Micron Technology, Inc. prepared her well for high-technology challenges in healthcare. In July 2010, Kristin became an employee of TRSi Corporation as Director of Curriculum Development. She is actively working to advance the allied healthcare profession in education and workforce development.

Kristin was elected to the Association for Healthcare Documentation Integrity (AHDI) Board of Director's panel, 2009-2012, and also served as Secretary 2009-2010. Her leadership roles include serving as a contributor to the industry's *Quality Assessment and Management Best Practices* document and *Privacy, Security, Compliance and Ethical Best Practices* manual. She is board liaison to Manager/Supervisor and New Professional alliances. She earned her fellowship designation in 2008 and served as Utah-Idaho's delegate. Kristin is credentialed as a Certified Professional in Health Information Technology, Electronic Health Records, and Health Information Exchange. Her professional affiliations include American Health Information Management Association (AHIMA) and Idaho Medical Group Management Association (IMGMA). Kristin is an active participant for the Washington and Idaho Regional Extension Center (WIREC) and serves as a group purchasing Health IT stakeholder. She is married to Troy and resides in Boise, ID, with their 3 boys.

Harriet R. Stewart, CMT, AHDI-F

Harriet Stewart has been a medical transcriptionist for 30 years, working in hospitals, in a service owned and operated by a group of ER physicians, in a partnership of a transcription service, and with an international internet-based transcription service.

Harriet taught the Medical Transcription course at Tidewater Community College in Virginia Beach, Virginia for 10 years until her move to Northern Virginia in May 2000, for her job as trainer of new employees for a large medical transcription company. Once that job ended, she took on the role as one of the instructors for M-TEC in 2001. In 1997, Harriet received AHDl's Marilyn Craddock Educator of the Year award and obtained her CMT certificate in 1983. She was bestowed the honor of AHDl Fellow in 2002.

She has been active in AHDl component chapters since the early 1980s, both local and state. She was one of the co-founders of the first chapter in Virginia, the Tidewater Chapter, in 1982. She also co-founded the Virginia State component chapter and served as Delegate to the House of Delegates and as its president for two terms. Harriet has been elected to serve on the AHDl Board of Directors for 2008 to 2011.

Harriet's company, MT Innovations, specializes in medical transcription and MT education. She has held a position on the R&D Team for SRT for MedQuist. Currently, her company provides consultative services, specializing in QA programs, new employee training programs and advises educational institutions on setting up MT programs. She has performed editing for a number of Stedman's reference word books and as a beta tester for electronic versions of the word books. She lives in Sterling, Virginia with her husband, Robert.